

# **Kaetrena Davis Kendrick**

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University of South Carolina Aiken  
Gregg-Graniteville Library  
471 University Parkway  
Aiken, S.C. 29801  
803.641.3282 (p)  
803.641.3302 (f)  
[kaetrenak@usca.edu](mailto:kaetrenak@usca.edu)

## **Education**

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**Clark Atlanta University, Atlanta, GA.**  
**Master of Science in Library Services, May 2004**

**Winthrop University, Rock Hill, S.C.**  
**Bachelor of Arts, English, May 1995**  
Minor in Business Administration

## **Research Interests**

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- Racial and ethnic diversity in librarianship
- Information Literacy and Instruction
- International Librarianship
- Professionalism and Ethics in Librarianship
- Training and Professional Development
- Reference Service
- Intercultural Communication
- Brazilian Studies
- Women's Studies

## **Experience**

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**Reference Librarian, Assistant Professor, University of South Carolina Aiken Gregg - Graniteville Library (September 2009 - )**

- Provide bibliographic instruction as scheduled or requested
- Create instruction tools for information literacy
- Provide Reference Desk coverage as scheduled
- Support collection development efforts for the Gregg-Graniteville Library
- Create and implement information and research services, social programming, and outreach plans to students, faculty, and administration
- Participate in academic and service activities that fulfill promotion criteria as required by the University of South Carolina Aiken's Promotion and Tenure Policy.

**Reference Librarian (part-time), Robert W. Woodruff Library, Atlanta University Center (March 2006 - April 2008)**

- Provide reference assistance to students attending the AUC member colleges and universities
- Create and maintain study room reservations for students
- Provide administrative and bibliographic instruction assistance as needed

**Learning Commons Librarian, Assistant Professor, Georgia State University Library (December 2005 – August 2009)**

- Teach bibliographic instruction courses as scheduled or requested
- Provide instruction for Freshman Learning Communities courses

- Provide Reference (Research Support) Desk and Periodical Service Desk coverage
- Provide coverage for Virtual Reference services (QuestionPoint chat and Instant Messaging)
- Create and implement services and programming for the Georgia State University community
- Provide training and professional development opportunities for University Library employees
- Promote Learning Commons' services, programming and outreach initiatives
- Participate in activities related to the criteria for promotion and tenure as required by the Board of Regents and as defined in the Library Statement on Appointment, Promotion, and Tenure.

**Librarian I, Gwinnett County Public Library (May 2005 - November 2005)**

- Assist customers with reference and reader's advisory questions
- Train Library Assistants regarding new technology and service initiatives
- Assist with Children's Programming and Teen Advisory Board programs
- Manage weeding and shelving projects for Peachtree Corners branch staff
- Manage circulation and reference functions of the Peachtree Corners branch

**Materials Specialist-Librarian I, Forsyth County Public Library (October 2004 - April 2005)**

- Maintained catalog integrity, including bibliographic and authority record importing and maintenance
- Oversaw serials management for a two-branch public library system, including claiming and annual subscription renewal
- Assisted with managing the workflow of copy cataloging staff
- Assisted with basic collection development

**Library Assistant (part-time), Georgia Perimeter College-Clarkston Campus (September 2001 - May 2003)**

- Provide reference assistance to students and public patrons
- Enforce library policies and procedures as needed
- Assist with computer and technological troubleshooting
- Provide administrative assistance as needed

**Library Technician, Eleventh Circuit Court of Appeals (November 1998 - June 2000)**

- Created, received and delivered purchase orders in SIRSI's Unicorn system
- Maintained main and branch library serial, monograph, and standing order holdings
- Consistently maintained loose-leaf filings and claims of missing items

**Acquisitions Specialist, Oxford College of Emory University (April 1998 - November 1998)**

- Managed acquisition and processing of all monographs, standing orders and serials
- Managed two student assistants
- Coordinated binding of library serials
- Taught research, database and material evaluation to Oxford students
- Provided Reference Desk coverage

**Library Assistant/Student Services Advisor, Shorter College School of Professional Programs (April 1997 - March 1998)**

- Advise students at the Lawrenceville campus
- Evaluate and transfer credits for potential students
- Proctor DANTES tests for students
- Create, maintain and present orientation and bibliographic instruction programs for new and continuing students

**Serials and Acquisitions Assistant, University of South Carolina (October 1995 - April 1997)**

- Performed daily check-in, processing, and routing of journals
- Claimed missing and damaged issues

- Maintained and overlaid serial catalog records as needed
- Provided patron assistance as needed

## **Service**

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### **University of South Carolina Aiken Gregg-Graniteville Library**

Library Website Redesign Task Force, Fall 2009  
 Study Break Programming Group, Fall 2009  
 Virtual Reference Training Leader, Fall 2009  
 Spring Workshop Series Leader, Spring 2010

### **University of South Carolina Aiken-wide**

Freshman Convocation Planning Committee, 2010  
 HAS Excellence in Advisement Subcommittee, 2010

### **Georgia State University Library**

Tutorials Instruction Group, 2006 (see  
<http://www.library.gsu.edu/files/research/113/scholarlypopular.swf> ;  
<http://www.library.gsu.edu/files/research/113/offcampus.swf> ; and  
<http://www.library.gsu.edu/files/research/113/locate-journal.swf> )

Faculty Personnel Committee, 2006, 2008-  
 Personnel Development Committee, 2006-2008 (Co-chair 2007-2008)  
 Virtual Reference Task Force, 2006 -  
 Emerging Technologies Instruction Group, 2006  
 Standards and Guidelines Instruction Group, 2006  
 Faculty Evaluation Task Force, 2006 -  
*Library Stall Times* Editorial Group, 2006 - 2008  
 Library Transformation Electronic System Content Task Force, 2006 - 2007  
 Library Orientation and Training Task Force, 2007 - 2008  
 Group Study Room Policy Task Force, 2007  
 Noise Policy Task Force, 2007  
 Customer Service Policy Task Force, 2007  
 Technology Steering Committee, 2008  
 Public Services Technology Competencies (with Jennifer Link Jones), 2006  
 Georgia State University Library's Teaching, Instruction, and Presenting Series (TIPS) (with Jennifer Link and Leslie Madden), 2006 – 2007  
 University Library Focus Group, 2006 - 2007  
 Ask-A-Librarian Web site Focus Group, 2007  
 Information Literacy Working Group, 2009  
 Flexible Scheduling Task Force, 2009  
 Quick Search Testing Task Force, 2009  
 Faculty Research Committee, 2009 -

### **Georgia State University- wide**

Disability Services Liaison for Library Services  
 Faculty Panel Member, INCEPT Academic Expectations, June and July 2006  
 Bridges to Success Program Liaison, 2007-2009  
 Office of International Students and Scholars Liaison, 2009

### **Local**

Treasurer, Atlanta Area Bibliographic Instruction Group, 2006 - 2009  
 Member, GALILEO Reference Subcommittee, 2006 – 2009  
 Vice President/President-Elect, Atlanta Area Bibliographic Instruction Group, 2009 - 2010

## **Regional**

Ethics Court Jury Member Invitee and Participant, University of South Florida School of Library and Information Science, June 2006

Facilitator, Atlanta BIG Conference, May 2007, May 2008

## **National**

Member, Joint Conference of Librarians of Color Proceedings Committee, 2006 - 2009

Facilitator, ACRL Roundtable, ACRL National Conference, Baltimore, MD, March 31, 2007

Member, ACRL 2009 Panel Sessions Sub-committee, 2007-2008

Member, BCALA Technology Advisory Group, 2008

Member, ACRL/University Libraries Section Current Topics Discussion Group, 2009-

Member, American Library Association Publishing Committee, 2010-2012

## **Presentations**

Davis, Kaetrena D. 2006. *Teaching Information Literacy: Tips from the Metrolina Library Association's Info Lit Conference*, Georgia State University Library, Atlanta, GA. June 14.

----- 2006. *Teaching and Presenting Program Kick-Off: Creative Approaches to Teaching*, Georgia State University Library, Atlanta, GA, December 19.

----- 2007. *Teaching Adults to Teach Adults. (Really) Basic Guidelines for Improving Instruction*. 2007 Teaching, Instructing, and Presenting Series (TIPS), Georgia State University Library, Atlanta, GA, January 25.

Davis, Kaetrena D. and Leslie Madden. 2007. *Spring Into Action: Transforming Your Career*. Presented at the Atlanta Area Bibliographic Instruction Group 2007 Event. Athens, GA, May 25.

Davis, Kaetrena D. and Jeremy Worsham. 2008. *Using Technology to Teach*. Presented at the Atlanta Area Bibliographic Instruction Group 2008 Event. Atlanta, GA, May 23.

Davis-Kendrick, Kaetrena D. 2009. *Unblurring the Lines: Clarifying the Role of Library Instruction in the Learning Commons*. Presented at the Atlanta Area Bibliographic Instruction Group 2009 Event. Carrollton, GA, May 29.

## **Non-Refereed Publications**

Davis, Kaetrena D. 2006. Mind the retail reference gap. *Library Journal*, 131(9), 66.

Michael Rogers, Kaetrena D. Davis, and Larry D. Richmond. 2006. How do you manage? Analysis I: Move On. *Library Journal*, 131 (10), 82-84.

Davis, Kaetrena D. 2007. Derailing anxiety in library instruction: A study of teaching anxiety in academic librarians. *Tennessee Libraries*, 57 (1). Available from <http://www.tnla.org/displaycommon.cfm?an=1&subarticlenbr=127>

Davis-Kendrick, Kaetrena D. and Ronald M. Gauthier. 2009. The African American male librarian and career choice. *BCALA Newsletter*, 38 (5), 3, Available from [http://www.bcala.org/Newsletter/newsletters\\_2009/BCALANewsletter\\_Sept2009\\_WHOLE\[1\].pdf](http://www.bcala.org/Newsletter/newsletters_2009/BCALANewsletter_Sept2009_WHOLE[1].pdf)

## **Scholarly Activities**

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### **Publications**

- Davis, Kaetrena D. 2007. The librarian as instructor: A study of teacher anxiety. *College and Undergraduate Libraries*, 14(2):77-101.
- 2007. *Global Evolution: A Chronological Annotated Bibliography of International Students in U.S. Academic Libraries*. Chicago: Association of College and Research Libraries. Available from <http://www.acrl.org/ala/mgrps/divs/acrl/publications/digital/globalevolution.pdf>
- Helmstutler, Brenna K. and Kaetrena D. Davis. 2007. *Teaching Preparedness in Academic Librarianship: Reforming the LIS Curricula*. Submitted for publication.
- Slone, Debra J. 2007. The impact of time constraints on Internet and Web use. *Journal of the American Society for Information Science and Technology*, 54 (4), 508-517. Contributor.
- Davis-Kendrick, Kaetrena D. 2009. The African American male librarian: Motivational factors in choosing a career in library and information science. *Behavioral & Social Sciences Librarian*, 28 (1/2): 23-52. doi 10.1080/01639260902862066
- 2009. *The Kaleidoscopic Concern: An Annotated Bibliography of Diversity, Recruitment, Retention, and Other Concerns Regarding African American and Ethnic Library Professionals in the United States*. Chicago: Association of College and Research Libraries. Available from <http://www.acrl.org/ala/mgrps/divs/acrl/publications/digital/kaleidoscopic.pdf>

### **Presentations**

- Davis, Kaetrena D. 2006. *Quaking in the Classroom: A Study of Teacher Anxiety in Academic Librarians*. Presented at the Georgia Council of Media Organizations Conference, Athens, GA, September 20-22.
- 2007. *Derailing Teaching Anxiety in the Academic Library Setting*, Tennessee Library Association, Chattanooga, TN, April 18-20. Featured Speaker.
- Link Jones, Jennifer and Kaetrena D. Davis. 2007. *Conducting Focus Groups to Guide Future Activities*. Presented at the SOLINET Annual Membership Meeting, Atlanta, GA, May 10.
- Davis, Kaetrena D. 2007. *Teaching Anxiety in Academic Librarians: Challenges to Instruction*. Presented at the Georgia Conference on Information Literacy, Savannah, GA, October 5-7.
- Helmstutler, Brenna K. and Kaetrena D. Davis. 2007. *Teaching Preparedness in Academic Librarianship: Reforming the LIS Curricula*. Presented at the Georgia Conference on Information Literacy, Savannah, GA, October 5-7.
- Davis, Kaetrena D., Diana Miranda Murillo, Salim Ali Modad and Laura M. Schwartz. 2008. *Services to Immigrant Populations: Best Practices*. Presented at the Texas Library Association Annual Conference, April 15-18.
- Glogowski, Joel and Kaetrena D. Davis. 2008. *Reinforcing Information Literacy in Freshman Learning Communities: Taking Them Through the Ropes*. Presented at the Georgia Conference on Information Literacy, Savannah, GA. October 2.
- Davis-Kendrick, Kaetrena D. 2009. *African American Male Librarians: Motivational Factors of Career Choice*. Presented at the National Council of Black Studies Annual Conference, Atlanta, GA, March 19.

- 2009. *"It's Not Who I Am, It's What I Do." African American Male Librarians and Motivational Factors of Career Choice.* Presented at the Georgia Academic Librarian Research Forum, Atlanta, GA, May 8.
- 2009. *A More Narrow Discussion: The African American Male Librarian and Career Choice.* Presented as part of the American Library Association's inaugural Grassroots Program Track at the American Library Association National Conference, Chicago, IL, July 11.
- 2009. *The Absence of African American Male Librarians: Historical Roles, Current Issues, Future Solutions.* Presented at the South Carolina Library Association's Annual Conference, Preconference on Diversity, Columbia, S.C., October 28.
- 2010. *They're Here, Now What? Retaining and Advancing Librarians from Underrepresented Groups.* Presented at the UnConference @ UNC Charlotte's Atkins Library, Charlotte, NC, March 4.
- . 2010. *Deep History, Steep Climb: African American Males and LIS Recruitment and Retention.* Poster session. To be presented at the National Diversity in Libraries Conference, Princeton, N.J., July 14-16.
- \_\_\_\_. 2010. *Moving In, Moving Up: Recruitment, Retention and Advancement of African American Male Librarians:* To be presented at the 7<sup>th</sup> National Conference of African American Librarians. Birmingham, AL, August 4-8.

## **Teaching**

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Assistant Professor, University of South Carolina Aiken, Fall 2009 –

- Teach catalog searching, database searching techniques to undergraduate and graduate students.
- Create, implement and promote research workshops for USCA community
- Create and promote online tutorials and other technology-based instruction tools.
- Create and participate in activities that promote information literacy standards as outlined by the Association of College and Research Libraries.

Instructor/Assistant Professor, Georgia State University, Spring 2006 – Fall 2009

Bibliographic instruction upon request

- Teach Library Web site navigation, Basic GIL Searching, and GALILEO database evaluation and searching techniques to undergraduate and graduate students

Instructor, Georgia State University, Fall 2006, Fall 2007

GSU 1010

- Taught a unit of the 3-hour credit freshman orientation course
- Developed a syllabus, including assignments and grading plan

## **Affiliations and Leadership**

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### **Memberships**

Member, American Library Association, 2006 -

Member, Association of College and Research Libraries, 2006 -

Member, ACRL Instruction Section, 2006 -

Member, College Libraries Section, 2008 -

## **Citations**

Smarten Up. 2006. "Annotation #4". See <http://smartenup.wordpress.com/2006/06/17/annotation-4/>

DIY Librarian. 2006. "Retail Reference." See <http://diylibrarian.org/archive/2006/06/20/retail-reference/>

Minnesota Library Association. 2006. *Readers Advisory Round Table Newsletter*. See <http://74.125.45.104/search?q=cache:13DRB-vEEYoJ:www.mnlibraryassociation.org/RART/Newsletters/RART%25202006%2520July%2520Newsletter.doc+Minnesota+Library+Association+%2B+Kaetrena+Davis&hl=en&ct=clnk&cd=1&gl=us>

Cassell, Kay Ann and Uma Hiremath. 2006. *Reference and Information Services in the 21<sup>st</sup> Century*. Chapter 3: Finding the Answer. Further reading. See <http://www.neal-schuman.com/reference21st/Chapter%203.htm>

Shonrock, Diana D. 2007. Retail reference or not? Where are we headed? *Reference User Services Quarterly*, 46 (4): 8-10,23.

Fitzpatrick, Elizabeth, Anne C. Moore and Beth W. Lang. 2008. Reference librarians at the reference desk in the learning commons: A mixed methods evaluation. *Journal of Academic Librarianship*, 34 (3): 231-238.

Adams, Errol. 2009. 'Minority' male librarians: The impact of technology on the image and presence of 'minority' male librarians. See: <http://www.slideshare.net/easa71/minority-librarians-slides>

## **Library Education Course Readings**

Dominican University Graduate School of Library and Information Science. LIS 764 – Library User Instruction. "Derailing Anxiety in Library Instruction: A Study of Teaching Anxiety in Academic Librarians." See <http://gslisuserinstruction.wordpress.com/course-schedule/>

San José State University School of Library and Information Science. LIBR 250 – Design and Implementation of Instructional Technologies for Information Professionals. "The Academic Librarian as Instructor: A Study of Teacher Anxiety." See <http://libr250course.pbwiki.com/LIBR250Bibliography>

## **Scholarships/Recognition**

Recipient, ACRL National Conference Librarian Scholarship, 2007.

Recipient, "LIRT's Top 20 for 2008" See: <http://www3.baylor.edu/LIRT/lirtnews/2008/jun08.pdf>

Recipient, ALA's inaugural Grassroots Program Track (Grant) – given oversight of \$500 budget to produce program titled "A More Narrow Discussion: The African American Male Librarian and Career Choice." See: [http://jimrettig.org/content/initiatives/member\\_participation/juried\\_programs.htm](http://jimrettig.org/content/initiatives/member_participation/juried_programs.htm) or <http://www.ala.org/ala/conferencesevents/upcoming/annual/2009/grassroots.cfm>

## **Leadership Programs**

Participant, Minnesota Institute for Early Career Librarians from Underrepresented Groups, July 18-25, 2008.